



**Ronald McDonald
House Charities®**
Arkansas

1501 W. 10th Street, Little Rock, AR 72202
501-374-1956 Phone 501-374-2418 Fax
rmhcarkansas.org
Keeping families close®

March 17, 2020

Friends of Ronald McDonald House Charities of Arkansas,

With a focus on the health and safety of children and families, we have taken additional steps to minimize the risk of COVID-19 exposure to guests, staff and volunteers. Together with our hospital partners, and RMHC Global, and other Houses around the globe, we continue to update measures to accomplish this.

HANDWASHING

Every person who enters the doors of the Ronald McDonald House and Ronald McDonald Family Room must go directly to the dedicated handwashing station. Once handwashing is complete, in accordance with proper handwashing guidelines, that person may go about his or her duties.

Families Staying at Ronald McDonald House and Ronald McDonald Family Room

In alignment with our hospital partners, we will register up to two caregivers per patient when their child is hospitalized. The limit does not apply to families currently in residence today. To protect these most vulnerable patients, families may not have outside visitors. Families have been provided with guidelines on how to best ensure their safety and the safety of others.

Volunteers/Outside Groups/Meetings/Tours/Volunteers

Volunteers, as well as scheduled and unscheduled visitors to the House, are paused until further notice.

Supper Club

Instead of preparing a meal at the Ronald McDonald House, we are asking Supper Clubs if they would like to support families by helping restock the Family Pantry with individually packaged snacks and breakfast items. You can order online (or on our Amazon Wishlist) and have items delivered to 1501 W. 10th, Little Rock, AR 72202

Donors/Donations

WE STILL NEED YOUR HELP! A table is located in the vestibule for donations. Staff will sanitize the area and items before bringing them in the House. Please leave a note with your contact information so that we may acknowledge your donation. You can also donate online at rmhcarkansas.org.

Vendors

Deliveries and maintenance personnel will be screened before entering the building. These personnel will be given gloves to wear while in the House.

Staff

All staff has been asked to refrain from attending events or going to places where large groups of people gather. If staff travels outside the continental US (lower 48 states) they are automatically placed on a 14-day quarantine and cannot enter the building until such quarantine is over.

Board and Committee Meetings

All meetings will be held via phone conference until further notice.

These actions are in alignment with recommendations received from our hospital partners, Ronald McDonald House Charities global, and actions taken by other Ronald McDonald Houses across the network.

Our goal is to continue to be proactive to the ever-changing circumstances, and to keep guests, staff, and volunteers healthy. Please monitor rmhcarkansas.org for updates.

Thank you for your understanding and cooperation. For additional clarification, please call 501.374.1956.

Janell Mason, Executive Director